

From: [Pam Haines](#)
To: [Lincoln Thompson](#)
Subject: FW: Vigilant Solutions ILP Renewal
Date: Wednesday, December 05, 2018 8:18:13 AM
Attachments: [image013.png](#)
[image014.png](#)
[image015.png](#)
[image016.png](#)
[image017.png](#)
[image018.png](#)
[Vigilant Solutions Quote# LMP-0576-03.pdf](#)
[ATPFile CE6EE48-3663-4393-AE8B-9A55F7C1723F.token](#)

From: Glenn Cavin
Sent: Friday, October 13, 2017 9:57 AM
To: Lindsay Plummer <lindsay.plummer@vigilantsolutions.com>
Cc: Justin Copling <justinco@plano.gov>; Michael James (PD) <michaelja@plano.gov>; Pam Haines <pamh@plano.gov>; Sharon Jameson <sharonj@plano.gov>; Fred Garcia <fredg@plano.gov>
Subject: RE: Vigilant Solutions ILP Renewal

Thanks Lindsay. I sincerely appreciate the help with this. It looks like we will be purchasing a Chevrolet Malibu for use with one of these systems. Please confirm the Interceptor sedan mounting brackets will work for that vehicle.



Police Department



Serving Since 1995

Glenn Cavin

Lieutenant

909 14th Street
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plano.gov



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From: Lindsay Plummer [<mailto:lindsay.plummer@vigilantsolutions.com>]
Sent: Friday, October 13, 2017 9:42 AM
To: Pam Haines <pamh@plano.gov>
Cc: Glenn Cavin <Glennnc@plano.gov>
Subject: RE: Vigilant Solutions ILP Renewal

Thank you very much. I've attached the quote here for the ILP renewal plus the CLK fees. If you have any questions please let me know.

Thank you,

Lindsay Plummer
Vigilant Solutions
Inside Sales Manager
248-379-6201

From: Pam Haines [<mailto:pamh@plano.gov>]
Sent: Tuesday, October 10, 2017 12:49 PM
To: Lindsay Plummer <lindsay.plummer@vigilantsolutions.com>
Cc: Glenn Cavin <GlennC@plano.gov>
Subject: RE: Vigilant Solutions ILP Renewal

Hello Lindsay,

Attached you will find a copy of the invoice.

Sorry for the delay.

Pam

From: Lindsay Plummer [<mailto:lindsay.plummer@vigilantsolutions.com>]
Sent: Tuesday, October 10, 2017 11:46 AM
To: Glenn Cavin <GlennC@plano.gov>
Cc: Justin Copling <justinco@plano.gov>; Pam Haines <pamh@plano.gov>
Subject: RE: Vigilant Solutions ILP Renewal

Good morning,

I just wanted to check in on the below. If you could please forward me a copy of the invoice, I'll include it in my quote. Unfortunately those invoices come directly from our accounting department and I don't have access to view it in our system.

Thank you!

Lindsay Plummer
Vigilant Solutions
Inside Sales Manager
248-379-6201

From: Lindsay Plummer
Sent: Monday, October 02, 2017 9:59 AM
To: 'Glenn Cavin' <GlennC@plano.gov>
Cc: Justin Copling <justinco@plano.gov>; Pam Haines <pamh@plano.gov>

Subject: RE: Vigilant Solutions ILP Renewal

Lt. Cavin,

I confirmed with Kevin that we can include the annual CLK fees into this ILP quote that I'm creating. Do you mind sending me a copy of the invoice you received please? I will add it into my quote and get it over to you ASAP.

Thanks!

Lindsay Plummer
Vigilant Solutions
Inside Sales Manager
248-379-6201

From: Glenn Cavin [<mailto:GlennC@plano.gov>]
Sent: Thursday, September 28, 2017 12:13 PM
To: Lindsay Plummer <lindsay.plummer@vigilantsolutions.com>
Cc: Justin Copling <justinco@plano.gov>; Pam Haines <pamh@plano.gov>; Kevin Schneider <kevin.schneider@vigilantsolutions.com>
Subject: RE: Vigilant Solutions ILP Renewal

Lindsay,

We just received an invoice for renewal of our camera licenses; however, it was my understanding they would be included in the ILP bundle, for which a quote is being prepared. Is this inaccurate?



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From: Justin Copling
Sent: Wednesday, September 27, 2017 12:21 PM
To: Glenn Cavin <GlennC@plano.gov>; Lindsay Plummer <lindsay.plummer@vigilantsolutions.com>
Cc: Michael James (PD) <michaelja@plano.gov>

Subject: RE: Vigilant Solutions ILP Renewal

It will be a 2015 Tahoe or newer, all of which have the same roofline. And yes, please order roof mounts.

Justin Copling

From: Glenn Cavin

Sent: Monday, September 25, 2017 12:10 PM

To: Lindsay Plummer <lindsay.plummer@vigilantsolutions.com>

Cc: Justin Copling <justinco@plano.gov>; Michael James (PD) <michaelja@plano.gov>

Subject: RE: Vigilant Solutions ILP Renewal

I am not sure which year we have available, but one unit will be going on a Tahoe. I suspect it will be a 2016, but am copying Justin and Michael for confirmation. The other should be quoted with roof mounts for a sedan.



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From: Lindsay Plummer [<mailto:lindsay.plummer@vigilantsolutions.com>]

Sent: Monday, September 25, 2017 11:59 AM

To: Glenn Cavin <GlennC@plano.gov>

Cc: Justin Copling <justinco@plano.gov>

Subject: RE: Vigilant Solutions ILP Renewal

Lt. Cavin,

Is the other going on a Tahoe again? If so, what year is it? Also, for the sedan, are you mounting to the lightbar or do you want me to quote roof mounts?

Thanks!

Lindsay Plummer
Vigilant Solutions

Inside Sales Manager
248-379-6201

From: Glenn Cavin [<mailto:Glennnc@plano.gov>]
Sent: Friday, September 22, 2017 12:24 PM
To: Lindsay Plummer <lindsay.plummer@vigilantsolutions.com>
Cc: Justin Copling <justinco@plano.gov>
Subject: RE: Vigilant Solutions ILP Renewal

Can we please make one of the sets for a sedan? I believe we are going to install one system on a Camry or Taurus.



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From: Lindsay Plummer [<mailto:lindsay.plummer@vigilantsolutions.com>]
Sent: Friday, September 22, 2017 8:42 AM
To: Glenn Cavin <Glennnc@plano.gov>
Subject: RE: Vigilant Solutions ILP Renewal

Sorry for the delay... I see last year you had ordered roof mounting kits for a Tahoe. Do you want me to quote the same thing this year?

Lindsay Plummer
Vigilant Solutions
Inside Sales Manager
248-379-6201

From: Glenn Cavin [<mailto:Glennnc@plano.gov>]
Sent: Tuesday, September 19, 2017 11:50 AM
To: Lindsay Plummer <lindsay.plummer@vigilantsolutions.com>
Subject: RE: Vigilant Solutions ILP Renewal

Lindsay,

Please include brackets in the quote. We have not yet decided if we will be replacing older equipment or not.

Thanks,



Police Department



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Glenn Cavin

Lieutenant

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From: Lindsay Plummer [<mailto:lindsay.plummer@vigilantsolutions.com>]

Sent: Wednesday, September 13, 2017 8:51 AM

To: Glenn Cavin <Glennnc@plano.gov>

Subject: RE: Vigilant Solutions ILP Renewal

Thank you. Do you need brackets again this year as well? Kevin mentioned something about using the new cameras to replace your old ones this time.

Lindsay Plummer
Vigilant Solutions
Inside Sales Manager
248-379-6201

From: Glenn Cavin [<mailto:Glennnc@plano.gov>]

Sent: Tuesday, September 12, 2017 4:14 PM

To: Lindsay Plummer <lindsay.plummer@vigilantsolutions.com>

Subject: RE: Vigilant Solutions ILP Renewal

Lindsay,

Please send a quote with the same specifications as the one we renewed last year. We plan to keep adding 2 camera systems each year bundled with the ILP package.

Thanks,



Police Department



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Glenn Cavin

Lieutenant

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From: Lindsay Plummer [<mailto:lindsay.plummer@vigilantsolutions.com>]

Sent: Tuesday, September 12, 2017 2:18 PM

To: Glenn Cavin <Glennnc@plano.gov>

Subject: Vigilant Solutions ILP Renewal

Lt. Cavin,

I wanted to give you a heads up that Plano PD's ILP subscription is set to expire on 12/15/17. Do you plan to renew for another year? Please let me know and I'll be happy to send you a quote.

Thank you,

Lindsay Plummer
Vigilant Solutions
Inside Sales Manager
248-379-6201